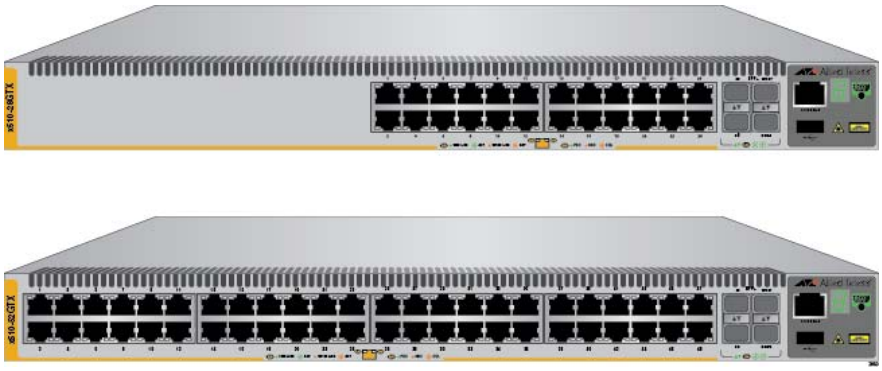
Allied Telesis™

x510 Series

Gigabit Ethernet Switches

- AT-x510-28GTX
- AT-x510-52GTX



Installation Guide for Stand-alone Switches

613-001764 Rev. A

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Radiated Energy Note: This equipment has been tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with this instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. Note: Modifications or changes not expressly approved of by the manufacturer or the FCC, can void your right to operate this equipment.

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This Class A digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

RFI Emissions: FCC Class A, EN55022 Class A, EN61000-3-2, EN61000-3-3, VCCI Class A, C-TICK, CE

> **Warning:** In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

EMC (Immunity): EN55024

Electrical Safety: EN60950-1 (TUV), UL 60950-1 ($_{C}UL_{US}$)

Laser Safety EN60825

Translated Safety Statements

Important: Safety statements that have the ⍾ symbol are translated into multiple languages in the *Translated Safety Statements* document at **www.alliedtelesis.com/support**.

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Preface

This guide contains the installation instructions for the x510 Series of Layer 2+ and Basic Layer 3, Gigabit Ethernet switches. This preface contains the following sections:

- ❒ “Document Conventions” on page 12
- ❒ “Contacting Allied Telesis” on page 13

Note

You can install the x510 Series switches as stand-alone devices or in a stack configuration with Virtual Chassis Stacking (VCStack™). This guide explains how to install the devices as stand-alone units. For instructions on how to install a stack, refer to the *x510 Series Installation Guide for Virtual Chassis Stacking*.

Document Conventions

This document uses the following conventions:

Note
Notes provide additional information.

Caution
Cautions inform you that performing or omitting a specific action may result in equipment damage or loss of data.

Warning
Warnings inform you that performing or omitting a specific action may result in bodily injury.

Contacting Allied Telesis

If you need assistance with this product, you may contact Allied Telesis technical support by going to the Support & Services section of the Allied Telesis web site at **www.alliedtelesis.com/support**. You can find links for the following services on this page:

- 24/7 Online Support — Enter our interactive support center to search for answers to your product questions in our knowledge database, to check support tickets, to learn about RMAs, and to contact Allied Telesis technical experts.
- USA and EMEA phone support — Select the phone number that best fits your location and customer type.
- Hardware warranty information — Learn about Allied Telesis warranties and register your product online.
- Replacement Services — Submit a Return Merchandise Authorization (RMA) request via our interactive support center.
- Documentation — View the most recent installation and user guides, software release notes, white papers, and data sheets for your products.
- Software Downloads — Download the latest software releases for your managed products.

For sales or corporate information, go to **www.alliedtelesis.com/purchase** and select your region.

Chapter 1
Overview

This chapter contains the following sections:

- ❒ “Features” on page 16
- ❒ “Front and Rear Panels” on page 19
- ❒ “Management Panel” on page 21
- ❒ “10/100/1000Base-T Twisted Pair Ports” on page 22
- ❒ “SFP+ Slots” on page 24
- ❒ “Stacking SFP+ Slots” on page 25
- ❒ “eco-friendly Button” on page 26
- ❒ “LEDs” on page 27
- ❒ “USB Port” on page 32
- ❒ “Console Port” on page 33
- ❒ “Power Supplies” on page 34

Note
You can install the x510 Series switches as stand-alone devices or in a stack configuration with Virtual Chassis Stacking (VCStack). This guide explains how to install the devices as stand-alone units. For instructions on how to install a stack, refer to the *x510 Series Installation Guide for Virtual Chassis Stacking*.

Features

Here are the switches and their features:

x510 Models

Here are the x510 Series switches:

- AT-x510-28GTX
- AT-x510-52GTX

10/100/1000 Mbps Twisted Pair Ports

Here are the basic features of the 10/100/1000 Mbps twisted pair ports:

- 24 or 48 ports per switch
- 10Base-T, 100Base-TX, and 1000Base-T compliant
- IEEE 802.3u Auto-Negotiation compliant
- Auto-MDI/MDIX
- 100 meters (328 feet) maximum operating distance
- IEEE 802.3x flow control in 10/100Base-TX full-duplex mode
- IEEE 802.3x backpressure in 10/100Base-TX half-duplex mode
- IEEE 803.3z 1000Base-T flow control
- Jumbo frames up to 13KB
- RJ-45 connectors

SFP+ Slots

Here are the basic features of the four SFP+ slots on the switches:

- Supports 10Gbps, 10GBase-SR/LR fiber optic transceivers
- Supports 10Gbps AT-SP10TW direct connect twinax cables with SFP+ transceiver-style connectors
- Supports 1000Base-SX/LX SFP transceivers
- Supports single-port BiDi 1000Base-LX SFP transceivers
- Supports 1000Base-ZX SFP transceivers

Note
The SFP+ slots do not support 100Mbps 100Base-FX transceivers.

Note
SFP and SFP+ transceivers must be purchased separately. For a list of supported transceivers, contact your Allied Telesis distributor or reseller.

Note
SFP+ slots 27 and 28 on the AT-x510-28GTX Switch and slots 51 and 52 on the AT-x510-52GTX Switch are initially configured as stacking slots for the VCStack feature. If you intend to use the switch as a stand-alone unit, you must disable the VCStack feature before you can use the slots with standard SFP or SFP+ transceivers. The configuration instructions are provided later in this guide, in "Configuring the Switch for Stand-alone Operations" on page 62.

Stacking Slots

Two SFP+ slots can be used with special stacking transceivers to create a VCStack of up to four switches that operate as a virtual switch. Here are the basic features of the stacking slots on the x510 Series switches:

- Two stacking slots per switch
- 40Gbps stacking bandwidth

LEDs

Here are the port LEDs:

- Duplex mode and link/activity LEDs for the twisted pair ports
- Link/activity LEDs for the SFP+ slots
- Stack ID number LED
- eco-friendly button turns off the LEDs to conserve electricity

Installation Options

Here are the installation options for the switches:

- 19-inch equipment rack
- Desk or tabletop

MAC Address Table

Here are the basic features of the MAC address tables of the switches:

- Storage capacity of 16,000 dynamic MAC address entries
- Storage capacity of 256 static MAC address entries
- Automatic learning and aging

Management Software and Interfaces

Here are the management software and interfaces:

- AlliedWare Plus Management Software
- Command line interface
- Web browser interface

Management Methods

Here are the methods for managing the switches:

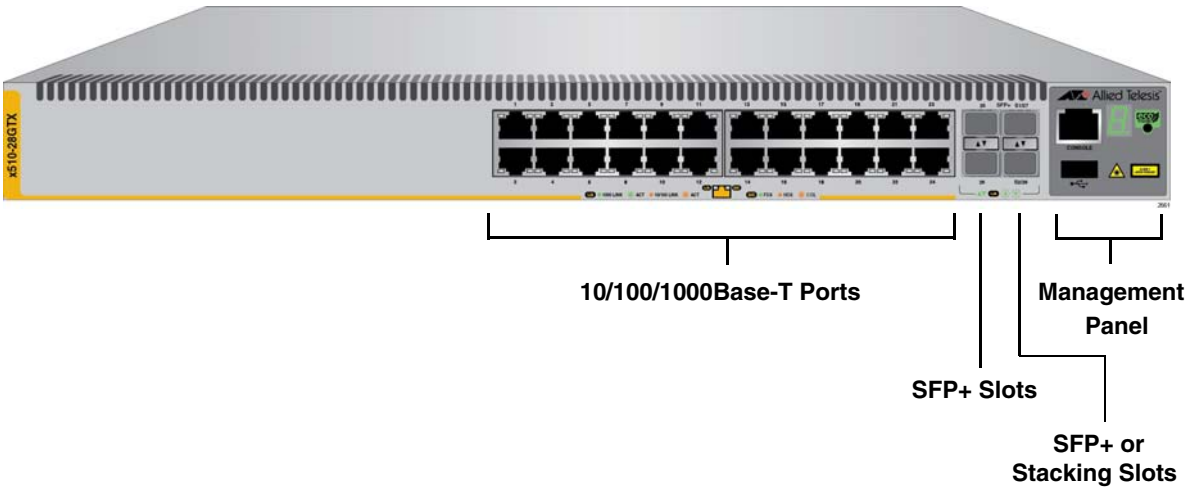
- Local management through the Console port
- Remote Telnet and Secure Shell management

- Remote HTTP and HTTPS web browser management
- SNMPv1, v2c, and v3

Front and Rear Panels

The front panels of the x510 Series switches are shown in Figure 1.

AT-x510-28GTX



AT-x510-52GTX

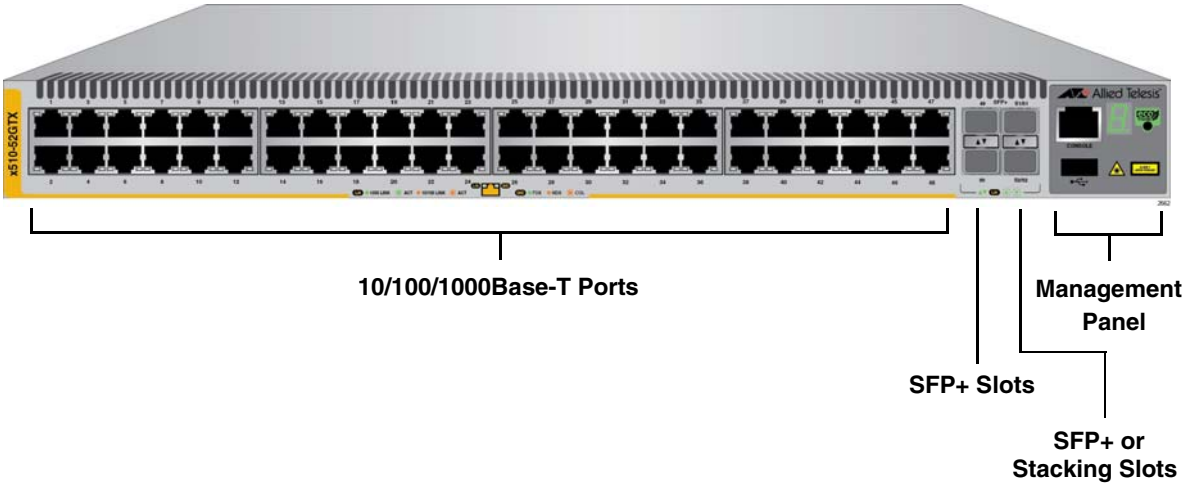


Figure 1. Front Panels of the x510 Series Switches

Figure 2 on page 20 shows the back panel.

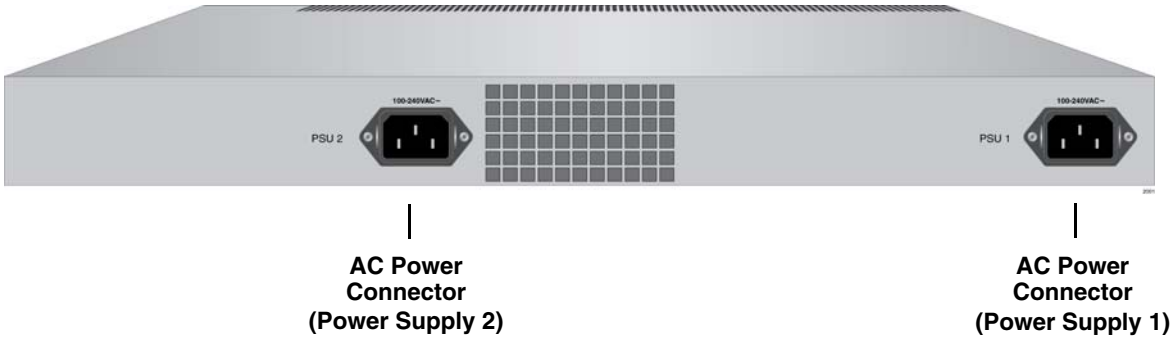


Figure 2. Back Panel of the Switch

Management Panel

Figure 3 identifies the components in the management panels on the x510 Series switches.

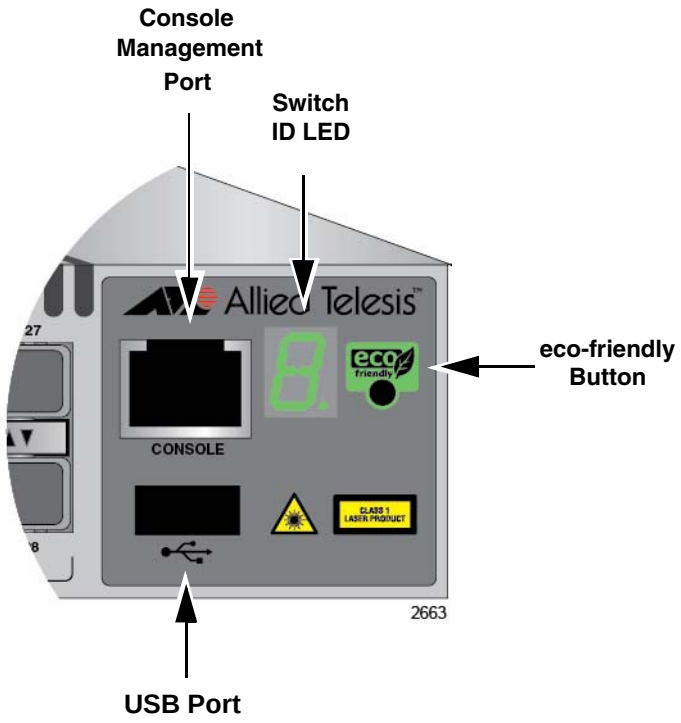


Figure 3. x510 Series Management Panel

10/100/1000Base-T Twisted Pair Ports

The switches have 24 or 48 10/100/1000Base-T ports.

Speed

The ports can operate at 10, 100, or 1000 Mbps. The speeds may be set manually using the management software or automatically with Auto-Negotiation (IEEE 802.3u), the default setting.

> **Note**
> The ports must be set to Auto-Negotiation to function at 1000 Mbps and are not compatible with devices that are not IEEE 802.3u compliant.

Duplex Mode

The twisted pair ports can operate in either half- or full-duplex mode. The duplex mode of a port, like port speed, may be set manually using the management software or automatically with Auto-Negotiation (IEEE 802.3u), the default setting.

The speed and duplex mode settings of a port may be set independently of each other. For example, a port may be configured such that its speed is set manually while its duplex mode is established through Auto-Negotiation.

> **Note**
> A switch port should not use Auto-Negotiation to set its duplex mode if it is connected to a network device that does not support Auto-Negotiation for 10 or 100 Mbps operation and has a fixed duplex mode of full-duplex. Otherwise, a duplex-mode mismatch may occur in which a switch port and a network device operate at different duplex modes. The duplex modes of switch ports that are connected to network devices that do not support Auto-Negotiation should be set manually through the management software.

Wiring Configuration

The wiring configuration of a port operating at 10 or 100 Mbps can be MDI or MDI-X. The wiring configurations of a switch port and a network device connected with straight-through twisted pair cabling have to be opposite, such that one device is using MDI and the other MDI-X. For instance, a switch port has to be set to MDI-X if it is connected to a network device set to MDI.

You may set the wiring configurations of the ports manually or let the switch configure them automatically with auto-MDI/MDI-X (IEEE 802.3ab-compliant). This feature enables the switch to automatically negotiate with network devices to establish their proper settings.

The MDI and MDI-X settings do not apply when ports are operating at 1000 Mbps.

Maximum Distance

The ports have a maximum operating distance of 100 meters (328 feet).

Cable Requirements

The cable requirements of the ports are given in Table 1.

Table 1. Twisted Pair Cable for the 10/100/1000Base-T Ports

Cable Type	10Mbps	100Mbps	1000Mbps
Standard TIA/EIA 568-B-compliant Category 3 shielded or unshielded cabling with 100 ohm impedance and a frequency of 16 MHz.	Yes	Yes	No
Standard TIA/EIA 568-A-compliant Category 5 or TIA/EIA 568-B-compliant Enhanced Category 5 (Cat 5e) shielded or unshielded cabling with 100 ohm impedance and a frequency of 100 MHz.	Yes	Yes	Yes
Standard TIA/EIA 568-B-compliant Category 6 or 6a shielded cabling.	Yes	Yes	Yes

Port Pinouts

Refer to Table 14 on page 75 and Table 15 on page 76 for the port pinouts of the 10/100/1000Base-T twisted pair ports.

SFP+ Slots

The switches have four SFP+ slots that support the following types of SFP 1000Mbps and SFP+ 10Gbps transceivers:

- 1000Base-SX/LX SFP transceivers
- Single-port BiDi 1000Base-LX SFP transceivers
- 1000Base-ZX SFP transceivers
- 10Gbps, 10GBase-SR/LR fiber optic transceivers
- 10Gbps AT-SP10TW direct connect twinax cables with SFP+ transceiver-style connectors

You may use the transceivers to connect switches to other network devices over large distances, build high-speed backbone networks between network devices, or connect high-speed devices, such as servers, to your network.

The switches support a variety of short and long distance SFP and SFP+ modules. For a list of supported SFP modules, contact your Allied Telesis representative or visit our web site.

Note
SFP+ slots 27 and 28 on the AT-x510-28GTX Switch and slots 51 and 52 on the AT-x510-52GTX Switch are initially configured as stacking slots for the VCStack feature. If you intend to use the switch as a stand-alone unit, you must disable the VCStack feature before you can use the slots with standard SFP or SFP+ transceivers. The configuration instructions are provided later in this guide, in “Configuring the Switch for Stand-alone Operations” on page 62.

Stacking SFP+ Slots

Two of the four SFP+ slots on the front panel of the switch can be used with special stacking transceivers to create a VCStack of up to four switches. The switches of a VCStack act as a single virtual unit. They synchronize their actions so that switching operations, like spanning tree protocols, virtual LANs, and static port trunks, span across all the units and ports. The two main advantages of stacks are:

- You can manage multiple units simultaneously, which can simplify network management.
- You have more flexibility in how you configure some of the features. For instance, a static port trunk on a stand-alone switch has to consist of ports from the same switch. In contrast, a static trunk on a stack may consist of ports from different switches in the same stack.

The slots for the stacking transceivers are SFP+ slots 27 and 28 on the AT-x510-28GTX Switch and SFP+ slots 51 and 52 on the AT-x510-52GTX Switch.

The stacking transceivers are listed in Table 2.

Table 2. Stacking Transceivers

Transceiver Model	Cable Type	Distance
AT-StackXS/1.0	Twisted pair	1 meter
AT-StackOP/0.3	Fiber optic	300 meters
AT-StackOP/9.0	Fiber optic	9 kilometers

Note
This guide explains how to install the devices as stand-alone units. For instructions on how to install the switches in a stack, refer to the *x510 Series Installation Guide for Virtual Chassis Stacking*.

eco-friendly Button

You may turn off the port LEDs to conserve electricity when you are not monitoring the switch. The LEDs are toggled with the eco-friendly button on the front panel of the switch or the ECOFRIENDLY LED and NO ECOFRIENDLY LED commands in the Global Configuration mode of the command line interface. The switch is said to be operating in a low power mode when the LEDs are turned off.

Operating the switch in the low power mode with the LEDs turned off does not interfere with the network operations of the device.

The Switch ID LED is always on, but it displays different information depending on whether the LEDs are on or off. When the LEDs are on, the ID LED displays the switches ID number. When the switch is operating in the low power mode with the LEDs off, the LED indicates whether the switch is a stand-alone unit or the master or member switch of a VCStack, as detailed in Figure 8 on page 31.

Note
Before checking or troubleshooting the network connections to the ports on the switch, you should always check to be sure that the LEDs are on by either pressing the eco-friendly button or issuing the ECOFRIENDLY LED and NO ECOFRIENDLY LED commands in the Global Configuration mode of the command line interface.

LEDs

Here are descriptions of the LEDs.

LEDs for the Twisted Pair Ports

Each twisted pair port on the AT-x510-28GTX and AT-x510-52GTX Switches has two LEDs that display link, activity and duplex mode information. The LEDs are shown in Figure 4.

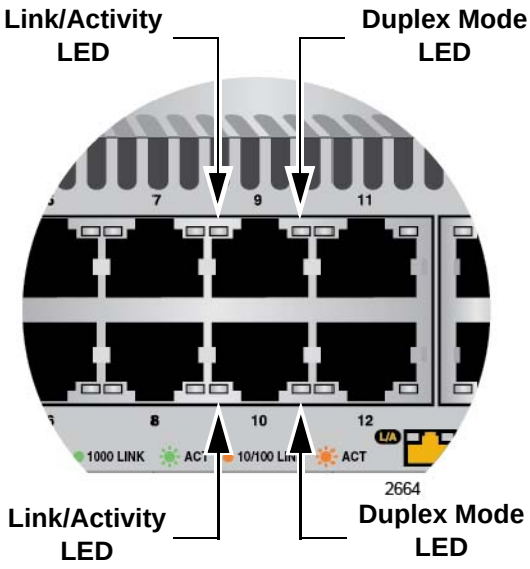


Figure 4. LEDs for the 10/100/1000Base-T Ports

The LEDs are described in Table 3 on page 28.

Table 3. LEDs on the 10/100/1000Base-T Ports on the AT-x510-28GTX and AT-x510-52GTX Switches

LED	State	Description
Link/ Activity LED	Solid Green	A port has established an 1000 Mbps link to a network device.
	Flashing Green	A port is transmitting or receiving data at 1000 Mbps.
	Solid Amber	A port has established a 10 or 100 Mbps link to a network device.
	Flashing Amber	A port is transmitting or receiving data at 10 or 100 Mbps.
	Off	A port has not established a link with another network device or the LEDs are turned off. To turn on the LEDs, use the eco-friendly button.
Duplex Mode LED	Green	A port is operating in full duplex mode.
	Amber	A port is operating in half-duplex mode at 10 or 100 Mbps. (Half-duplex mode does not apply to 1000 Mbps operation.)
	Flashing Amber	Collisions are occurring on a port operating at 10 or 100 Mbps.

LEDs for the SFP+ Slots

The LEDs for the SFP+ slots are located between the slots, as shown in Figure 5. Each SFP+ slot has one LED. The left-hand LED is for the top slot and the right-hand LED is for the bottom slot.

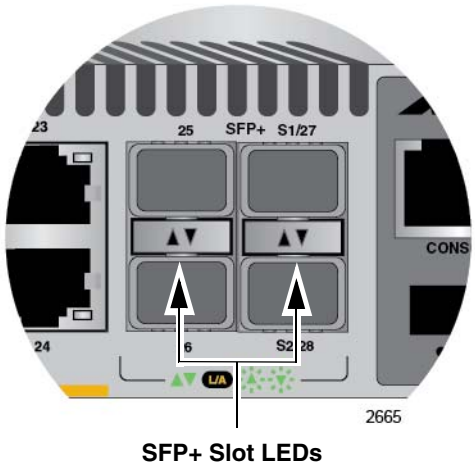


Figure 5. SFP+ Slot LEDs

The LEDs are described in Table 4.

Table 4. SFP+ Slot LEDs

LED	State	Description
Link/Activity	Off	The slot is empty, the SFP or SFP+ transceiver has not established a link to a network device, or the LEDs are turned off. To turn on the LEDs, use the eco-friendly button.
	Solid green	The SFP or SFP+ transceiver has established a link at 1000 Mbps or 10 Gbps to a network device.
	Flashing green	The SFP+ transceiver is receiving or transmitting packets to a network device at 10 Gbps. (The LED does not flash for activity at 1000 Mbps.).

LEDs for the Stacking Slots

SFP+ slots 27 and 28 on the AT-x510-28GTX Switch and slots 51 and 52 on the AT-x510-52GTX Switch may be used as stacking slots to build a VCStack of up to four switches. For background information, refer to the *x510 Series Installation Guide for Virtual Chassis Stacking*. Table 5 defines the LED states when the slots contain stacking transceivers.

Table 5. Stacking Slot LEDs

LED	State	Description
Link/Activity	Off	The slot is empty, the stacking transceiver has not established a link to a network device, or the LEDs are turned off. To turn on the LEDs, use the eco-friendly button.
	Solid green	The stacking transceiver has established a link at 10 Gbps to another switch in the stack.
	Flashing green	The stacking transceiver is receiving or transmitting packets.

Switch ID LED

The Switch ID LED, shown in Figure 6 on page 30, displays the ID number of the switch. A stand-alone switch has the ID number 0. Switches in a VCStack have the numbers 1 to 4. Chapter 5, “Powering On the Switch” on page 57 has the procedure for verifying and, if necessary, changing the ID number of the switch.

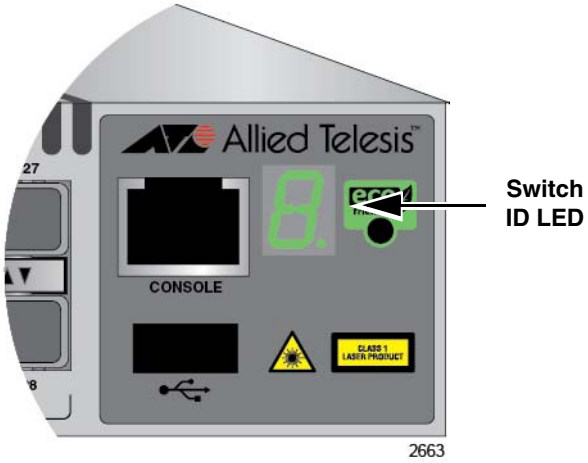


Figure 6. Switch ID LED

The states of the LED when the switch is not operating in the low power mode are shown in Figure 7.

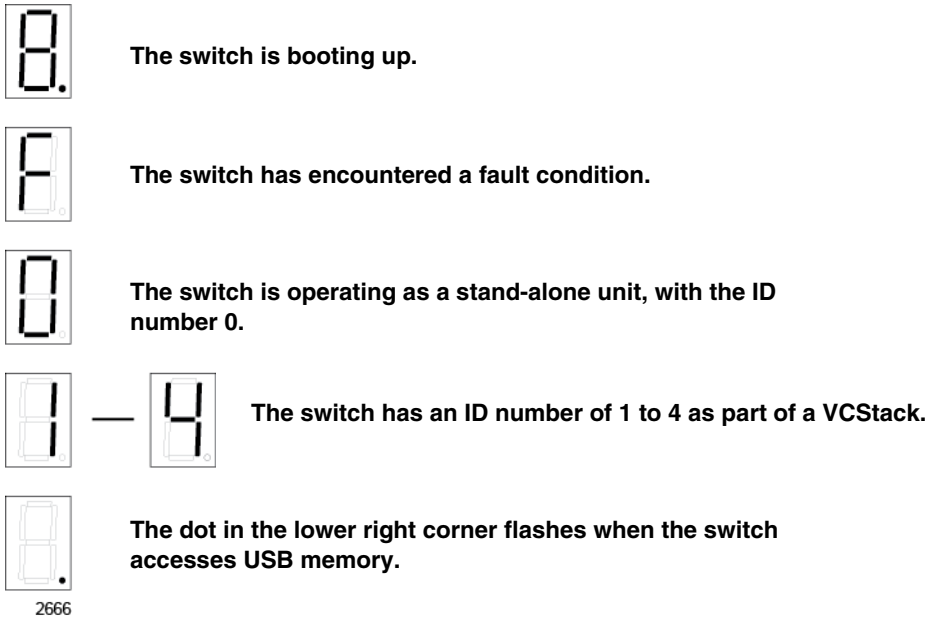

The switch is booting up.
The switch has encountered a fault condition.
The switch is operating as a stand-alone unit, with the ID number 0.
The switch has an ID number of 1 to 4 as part of a VCStack.
The dot in the lower right corner flashes when the switch accesses USB memory.
2666

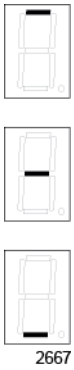
Figure 7. Switch ID LED

The switch displays the letter “F” for fault on the ID LED if it encounters one of the following problems:

- A cooling fan has failed.
- One of the power supplies has failed.
- The internal temperature of the switch has exceeded the normal operating range and the switch may shut down.

Note
You can use the SHOW SYSTEM ENVIRONMENT command in the command line interface to identify the source of the problem.

The states of the LED when the switch is operating in the low power mode are shown in Figure 8.



The switch is the master switch of a VCStack.

The switch is operating as a stand-alone unit.

The switch is a member switch of a VCStack.

Figure 8. Switch ID LEDs in the Low Power Mode

USB Port

The management panel has a USB port. You may use the port to store configuration files on flash drives and to restore the files to switches whose settings have been lost or corrupted, or to quickly configure replacement units. You may also use the port and flash drives to update the management firmware on the switches.

The port is USB2.0 compatible.

Console Port

The Console port is used to establish a management session with the switch to configure its features and parameter settings. This type of management uses serial RS-232 and is commonly referred to as local or out-of-band management because it is not conducted over your network. To perform local management, you must be at the location of the switch and must use the management cable included with the switch.

To establish a local management session with the switch, connect a terminal or a personal computer with a terminal emulation program to the Console port, which has an RJ-45 style (8P8C) connector, using the provided management cable. The cable has RJ-45 RJ-style (8P8C) and DB-9 (D-sub 9-pin) connectors.

The Console port is set to the following specifications:

- Default baud rate: 9600 bps (Range is 9600 to 115200 bps)
- Data bits: 8
- Parity: None
- Stop bits: 1
- Flow control: None

Note
These settings are for a DEC VT100 or ANSI terminal, or an equivalent terminal emulation program.

Power Supplies

The x510 Series switches have two AC power supplies with separate AC connectors on the back panels. The power supplies, which are not field-replaceable, provide a switch with power redundancy and protect against interruptions to network operations in the event one of the power supplies loses power or fails. Power redundancy is available only when both AC connectors on a switch are connected to power sources.

Refer to “Technical Specifications” on page 73 for the input voltage range.

Warning
Power cord is used as a disconnection device. To de-energize equipment, disconnect the power cord. ↷ E3

Warning
This unit might have more than one power cord. To reduce the risk of electric shock, disconnect all power cords before servicing the unit. ↷ E30

Note
The switches are powered on or off by connecting or disconnecting the power cords.

Chapter 2

Beginning the Installation

The chapter contains the following sections:

- “Reviewing Safety Precautions” on page 36
- “Choosing a Site for the Switch” on page 40
- “Unpacking the Switch” on page 41

Reviewing Safety Precautions

Please review the following safety precautions before beginning the installation procedure.

Note
Safety statements that have the ⁄ symbol are translated into multiple languages in the *Translated Safety Statements* document at **www.alliedtelesis.com/support**.

Warning
Class 1 Laser product. ⁄ L1

Warning
Do not stare into the laser beam. ⁄ L2

Warning
Do not look directly at the fiber optic cable ends or inspect the cable ends with an optical lens. ⁄ L6

Warning
To prevent electric shock, do not remove the cover. No user-serviceable parts inside. This unit contains hazardous voltages and should only be opened by a trained and qualified technician. To avoid the possibility of electric shock, disconnect electric power to the product before connecting or disconnecting the LAN cables. ⁄ E1

Warning
Do not work on equipment or cables during periods of lightning activity. ⁄ E2

Warning
Power cord is used as a disconnection device. To de-energize equipment, disconnect the power cord. ⁄ E3

Warning
Class I Equipment. This equipment must be earthed. The power plug must be connected to a properly wired earth ground socket outlet. An improperly wired socket outlet could place hazardous voltages on accessible metal parts. E4

Note
Pluggable Equipment. The socket outlet shall be installed near the equipment and shall be easily accessible. E5

Caution
Air vents must not be blocked and must have free access to the room ambient air for cooling. E6

Warning
Operating Temperatures. All the switches are designed for a maximum ambient temperature of 45° degrees C.

Note
All Countries: Install product in accordance with local and National Electrical Codes. E8

Warning
Only trained and qualified personnel are allowed to install or replace this equipment. E14

Caution
Circuit Overloading: Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern. E21

Caution
Risk of explosion if battery is replaced by an incorrect type. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

Attention: Le remplacement de la batterie par une batterie de type incorrect peut provoquer un danger d'explosion. La remplacer uniquement par une batterie du même type ou de type équivalent recommandée par le constructeur. Les batteries doivent être éliminées conformément aux instructions du constructeur. E22

Warning
Mounting of the equipment in the rack should be such that a hazardous condition is not created due to uneven mechanical loading. E25

Note
Use dedicated power circuits or power conditioners to supply reliable electrical power to the device. E27

Warning
This unit might have more than one power cord. To reduce the risk of electric shock, disconnect all power cords before servicing the unit. E30

Note
If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than the room ambient temperature. Therefore, consideration should be given to installing the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature (Tmra). E35

Caution
Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised. E36

Warning

Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuits (e.g., use of power strips). E37

Caution

The unit does not contain serviceable components. Please return damaged units for servicing. E42

Warning

When you remove an SFP module from this product, the case temperature of the SFP may exceed 40° C (158° F). Exercise caution when handling with unprotected hands. E43

Choosing a Site for the Switch

Observe these requirements when planning the installation of the switch.

- If you plan to install the switch in an equipment rack, check to be sure that the rack is safely secured so that it will not tip over. Devices in a rack should be installed starting at the bottom, with the heavier devices near the bottom of the rack.
- If you plan to install the switch on a table, check to be sure that the table is level and stable.
- The power outlet should be located near the switch and be easily accessible.
- The site should allow for easy access to the ports on the front of the switch, so that you can easily connect and disconnect cables, and view the port LEDs.
- The site should allow for adequate air flow around the unit and through the cooling vents on the front and rear panels. (The ventilation direction in units that have a cooling fan is from front to back, with the fan on the back panel drawing the air out of the unit.)
- The site should not expose the switch to moisture or water.
- The site should be a dust-free environment.
- The site should include dedicated power circuits or power conditioners to supply reliable electrical power to the network devices.
- Do not install the switch in a wiring or utility box because it will overheat and fail from inadequate airflow.

Warning
Switches should not be stacked on top of one another on a table or desktop because that could present a personal safety hazard if you need to move or replace switches.

Unpacking the Switch

Figure 9 lists the items that come with the switch. If any item is missing or damaged, contact your Allied Telesis sales representative for assistance.

One 2 m (6.6 ft) local management cable with RJ-45 (8P8C) and DB-9 (D-sub 9-pin) connectors.

Two rack mounting brackets

Two regional AC power cords

Eight bracket screws

Figure 9. Components of the x510 Series Switches

Note
You should retain the original packaging material in the event you need to return the unit to Allied Telesis.

Chapter 3

Installing the Switch on a Table or in an Equipment Rack

The procedures in this chapter are:

- “Installing the Switch on a Table or Desktop” on page 44
- “Installing the Switch in an Equipment Rack” on page 45

Installing the Switch on a Table or Desktop

You may install the switch on a table or desktop. Here are the guidelines to selecting a site:

- The table should be level and stable.
- The power outlet should be located near the switch and be easily accessible.
- The site should allow for easy access to the ports on the front of the switch, so that you can easily connect and disconnect cables, and view the port LEDs.
- The site should allow for adequate air flow around the unit and through the cooling vents on the front and rear panels. (The ventilation direction in units that have a cooling fan is from front to back, with the fans on the back panels drawing the air out of the units.)
- The site should not expose the switch to moisture or water.
- The site should be a dust-free environment.
- The site should include dedicated power circuits or power conditioners to supply reliable electrical power to the network devices.
- The rubber feet on the bottom of the switch should be left on for table or desktop installation.

Warning
Do not stack switches on top of one another on a table or desktop because that could present a personal safety hazard if you need to move or replace switches.

After placing the switch on the table or desktop, go to Chapter 4, “Cabling the Networking Ports” on page 49 to connect the network cables to the ports on the switch.

Installing the Switch in an Equipment Rack

This procedure requires the following items:

- Eight bracket screws (included with the switch)
- Two equipment rack brackets (included with the switch)
- Flat-head screwdriver (not provided)
- Cross-head screwdriver (not provided)
- Four standard equipment rack screws (not provided)

Installation guidelines may be found in “Choosing a Site for the Switch” on page 40. Here is the procedure for installing the switch in a 19-inch equipment rack.

Caution
The chassis may be heavy and awkward to lift. Allied Telesis recommends that you get assistance when mounting the chassis in an equipment rack. E28

1. Place the unit upside down on a level, secure surface.

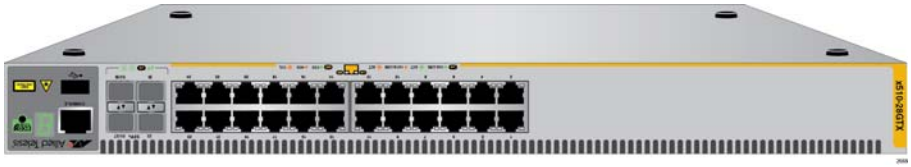


Figure 10. Turning the Switch Upside Down

2. Using a flat-head screwdriver, pry the rubber feet from the bottom of the switch.

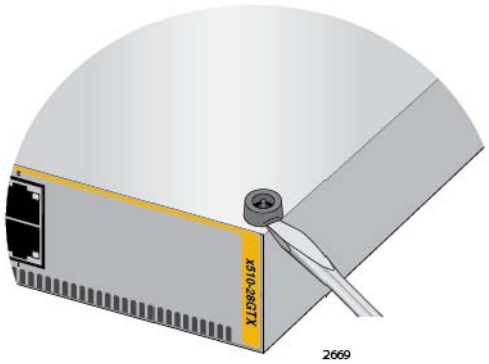


Figure 11. Removing the Rubber Feet

3. Turn the switch over.

4. Attach the two rack mount brackets to the sides of the switch using the eight bracket screws included with the unit. Figure 12 on page 46 and Figure 13 on page 47 illustrate the four possible bracket positions.

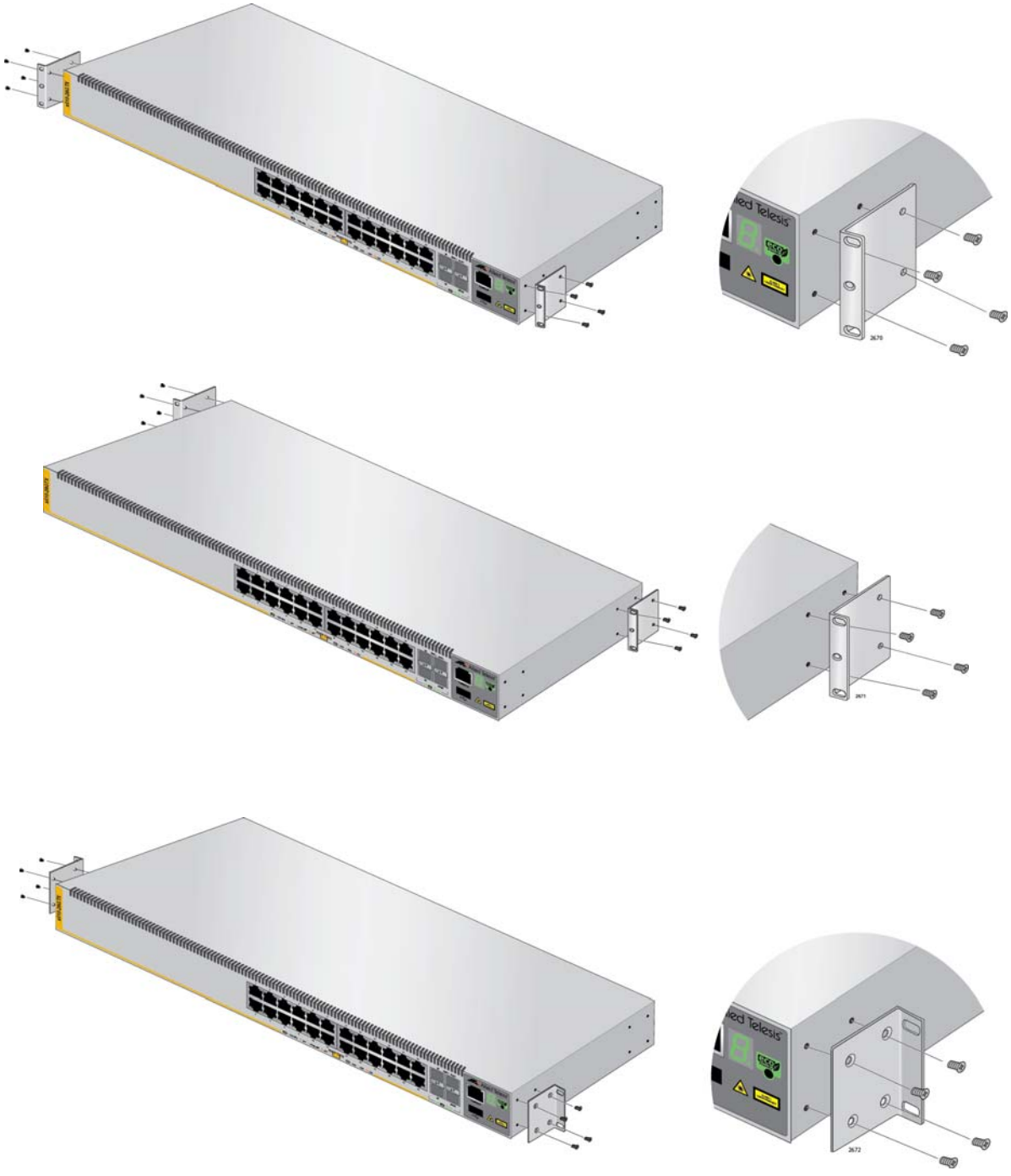


Figure 12. Attaching the Equipment Rack Brackets

Figure 13. Attaching the Equipment Rack Brackets (Continued)

5. While another person holds the switch in the equipment rack, secure it using standard equipment rack screws (not provided), as shown in Figure 14.

Figure 14. Mounting the Switch in an Equipment Rack

Go to Chapter 4, “Cabling the Networking Ports” on page 49, to connect the network cables to the ports on the switch.

Chapter 4

Cabling the Networking Ports

This chapter contains the following procedures:

- “Cabling the Twisted Pair Ports” on page 50
- “Installing SFP and SFP+ Transceivers” on page 52

Cabling the Twisted Pair Ports

Here are the guidelines to cabling the 10/100/1000Base-T twisted pair ports:

- The cable specifications for the 10/100/1000Base-T twisted pair ports are listed in Table 1 on page 23.
- The connectors on the cables should fit snugly into the ports, and the tabs should lock the connectors into place.
- The default setting for the wiring configurations of the ports is auto-MDI/MDI-X. The default setting is appropriate for switch ports that are connected to 10/100Base-TX network devices that also support auto-MDI/MDI-X.
- The default auto-MDI/MDI-X setting is not appropriate for switch ports that are connected to 10/100Base-TX network devices that do not support auto-MDI/MDI-X and have a fixed wiring configuration. For switch ports connected to those types of network devices, you should disable auto-MDI/MDI-X and set the wiring configurations manually.
- The appropriate MDI/MDI-X setting for a switch port connected to a 10/100Base-TX network device with a fixed wiring configuration depends on the setting of the network device and whether the switch and network device are connected with straight-through or crossover cable. If you are using straight-through twisted pair cable, the wiring configurations of a port on the switch and a port on a network device must be opposite each other, such that one port uses MDI and the other MDI-X. For example, if a network device has a fixed wiring configuration of MDI, you must disable auto-MDI/MDI-X on the corresponding switch port and manually set it to MDI-X. If you are using crossover twisted pair cable, the wiring configurations of a port on the switch and a port on a network device must be the same.
- The default speed setting for the ports is Auto-Negotiation. This setting is appropriate for ports connected to network devices that also support Aut-Negotiation.
- The default speed setting of Auto-Negotiation is not appropriate for ports connected to 10/100Base-TX network devices that do not support Auto-Negotiation and have fixed speeds. For those switch ports, you should disable Auto-Negotiation and set the port's speed manually to match the speeds of the network devices.
- The 10/100/1000Base-T ports must be set to Auto-Negotiation, the default setting, to operate at 1000Mbps.
- The default duplex mode setting for the ports is Auto-Negotiation. This setting is appropriate for ports connected to network devices that also support Auto-Negotiation for duplex modes.

- The default duplex mode setting of Auto-Negotiation is not appropriate for ports connected to network devices that do not support Auto-Negotiation and have a fixed duplex mode. You should disable Auto-Negotiation on those ports and set their duplex modes manually to avoid the possibility of duplex mode mismatches. A switch port using Auto-Negotiation defaults to half-duplex if it detects that the end node is not using Auto-Negotiation, which can result in a mismatch if the end node is operating at a fixed duplex mode of full-duplex.
- Do not attach cables to ports of static or LACP port trunks until after you have configured the trunks on the switch. Otherwise, the ports will form network loops that can adversely affect network performance.

Installing SFP and SFP+ Transceivers

Review the following guidelines before installing SFP or SFP+ transceivers in the switch:

- SFP and SFP+ transceivers are hot-swappable. You may install them while the chassis is powered on.
- Your Allied Telesis sales representative can provide you with a list of supported transceivers for the line cards.
- The operational specifications and fiber optic cable requirements of the transceivers are provided in the documents included with the devices.
- You should install a transceiver before connecting the fiber optic cable.
- Fiber optic transceivers are dust sensitive. Always keep the plug in the optical bores when a fiber optic cable is not installed, or when you store the transceiver. When you do remove the plug, keep it for future use.
- Unnecessary removal and insertion of a transceiver can lead to premature failure.

Warning
A transceiver can be damaged by static electricity. Be sure to observe all standard electrostatic discharge (ESD) precautions, such as wearing an antistatic wrist strap, to avoid damaging the device.

Note
SFP+ slots 27 and 28 on the AT-x510-28GTX Switch and slots 51 and 52 on the AT-x510-52GTX Switch are initially configured as stacking slots for the VCStack feature. If you intend to use the switch as a stand-alone unit, you must disable the VCStack feature before you can use the slots with standard SFP or SFP+ transceivers. For instructions, refer to Chapter 5, “Powering On the Switch” on page 57.

To install an SFP or SFP+ transceiver, perform the following procedure:

1. Remove the dust plug from a transceiver slot on the switch. Refer to Figure 15 on page 53.

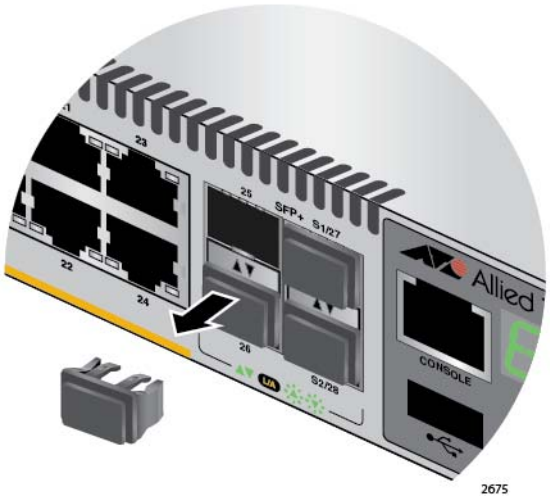


Figure 15. Removing the Dust Plug from an SFP+ Slot

2. Remove the transceiver from its shipping container and store the packaging material in a safe location.

3. If you are installing the transceiver in a top slot, position the transceiver with the Allied Telesis label facing up. If you are installing the transceiver in a bottom slot, position the transceiver with the label facing down.

4. Slide the transceiver into the slot until it clicks into place, as shown in Figure 16.

Figure 16. Installing an SFP or SFP+ Transceiver

Note
If you are ready to attach the fiber optic cable to the transceiver, continue with the next step. Otherwise, repeat steps 1 to 4 to install the remaining SFP or SFP+ transceivers in the line cards.

5. Remove the dust cover from the transceiver, as shown in Figure 17 on page 54.

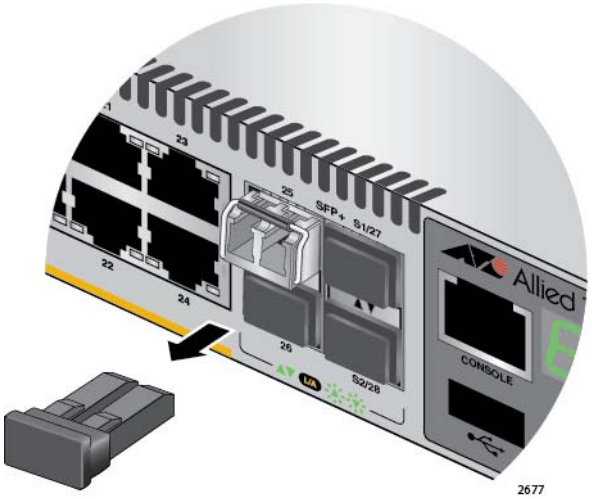


Figure 17. Removing the Dust Cover from an SFP or SFP+ Transceiver

6. Verify the position of the handle on the SFP transceiver. If the transceiver is in a top slot, the handle should be in the upright position, as shown in Figure 18. If the transceiver is in a bottom slot, the handle should be in the down position.

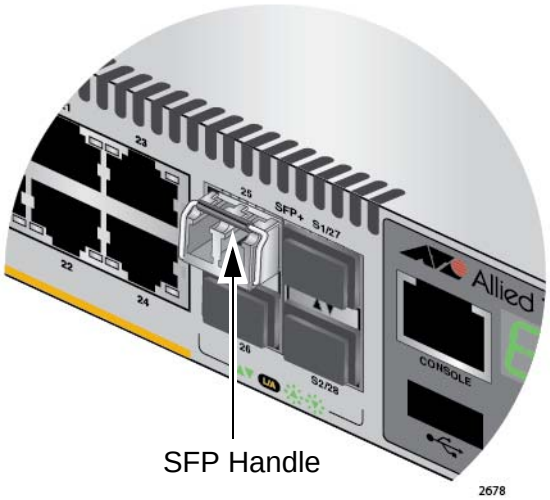


Figure 18. Positioning the SFP or SFP+ Handle in the Upright Position

7. Connect the fiber optic cable to the transceiver, as shown in Figure 19. The connector on the cable should fit snugly into the port, and the tab should lock the connector into place.

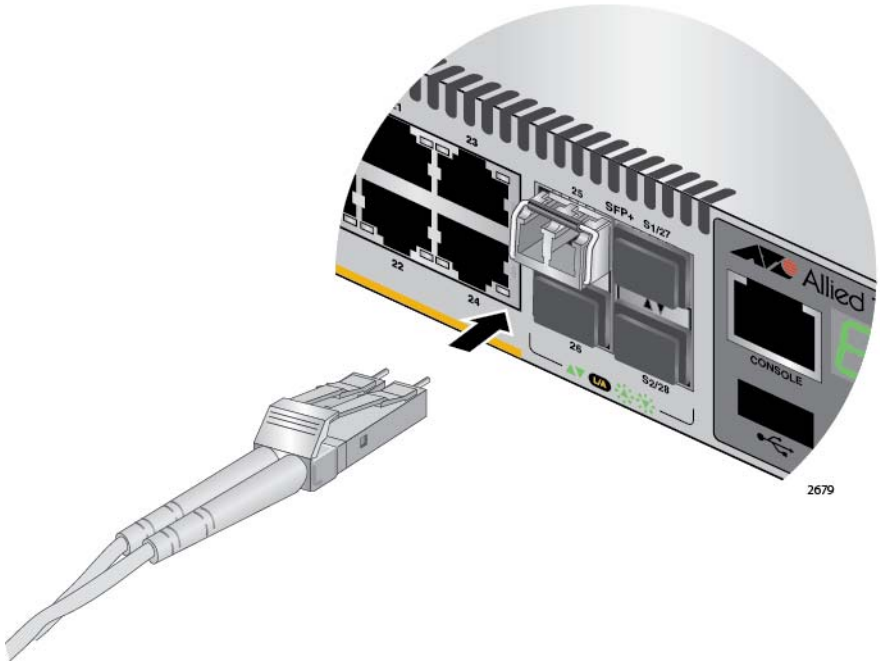


Figure 19. Connecting a Fiber Optic Cable to an SFP or SFP+ Transceiver

8. Repeat this procedure to install additional transceivers.

Chapter 5

Powering On the Switch

This chapter contains the following procedures:

- “Powering On the Switch” on page 58
- “Configuring the Switch for Stand-alone Operations” on page 62
- “Specifying Ports in the Command Line Interface for Stand-alone Switches” on page 68

Powering On the Switch

To power on the switch, connect the power cords to the connectors on the back panels and to the appropriate power sources. All the models have two power supplies with separate connectors.

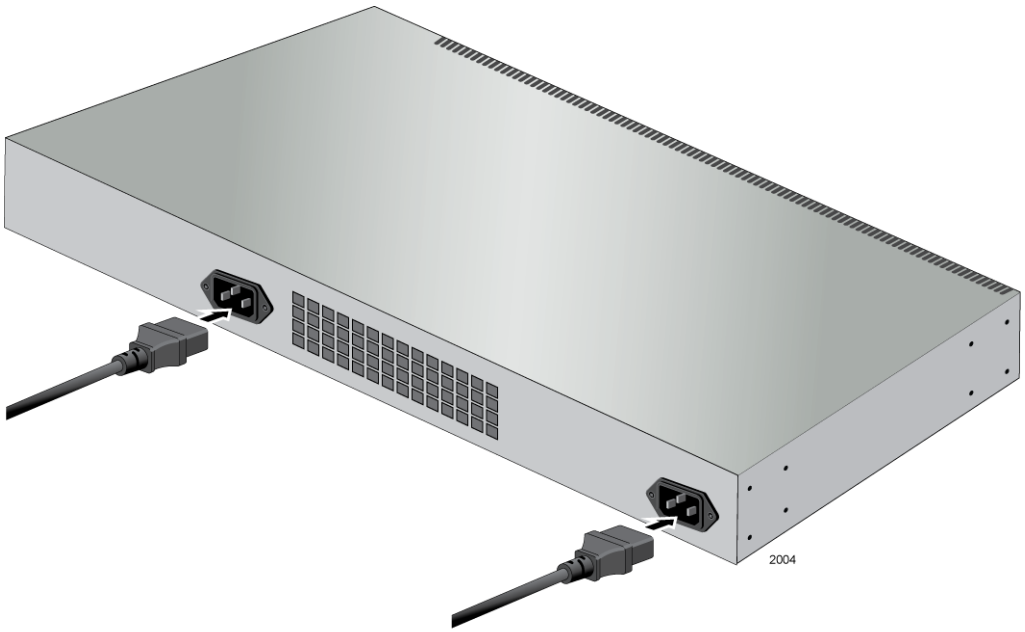


Figure 20. Plugging in the AC Power Cord

Consider the following items as you power on the switch:

- Connecting the two power cords to power sources that are on different circuits will provide power redundancy to the switch in the event a circuit fails.
- Refer to “Power Specifications” on page 74 for the power specifications of the switches.

Warning
Power cord is used as a disconnection device. To de-energize equipment, disconnect the power cord. E3

Note
Pluggable Equipment. The socket outlet shall be installed near the equipment and shall be easily accessible. E5

Monitoring the Initialization Processes

It takes about thirty seconds for the switch to initialize its management software programs and features, and load the default configuration. You may monitor the progress of the initialization process by watching the switch ID LED. It displays the number “8” for about the first 15 seconds and then displays the number “1.”

You may also monitor the bootup sequence by connecting a terminal or computer that has a terminal emulator program, to the Console port on the master switch. You will see the messages in Figure 21 here to Figure 23 on page 61.

```
Bootloader 2.0.11 loaded
Press <Ctrl+B> for the Boot Menu

Reading filesystem...
Loading flash:x510-5.4.2a-20120727-1.rel...
Verifying release... OK
Booting...
Starting base/first...                                  [  OK  ]
Mounting virtual filesystems...                         [  OK  ]


          _______________   ____
        /\ \             / /______\
      /   \ \_       __/ /| _______ |
    /       \ |     |  /  | _______ |
  /          \ \   / /     \ ____ /
/_______/\____\ \/ /_____________/

Allied Telesis Inc.
AlliedWare Plus (TM) v5.4.2A
Current release filename: x510-5.4.2a-20120727-1.rel
Original release filename: x510-5.4.2A-20120727-1.rel
Built: Fri Jul 27 04:11:42 NZST 2012 by: maker@maker04-build
Mounting static filesystems...                          [  OK  ]
Checking flash filesystem...                            [  OK  ]
Mounting flash filesystem...                            [  OK  ]
Checking NVS filesystem...                              [  OK  ]
Mounting NVS filesystem...                              [  OK  ]
Starting base/dbus...                                   [  OK  ]
Starting base/syslog...                                 [  OK  ]
```

Figure 21. Switch Initialization Messages

```
Starting base/loopback...                                  [  OK  ]
Starting base/poe_done...                                  [  OK  ]
Starting base/sysctl...                                    [  OK  ]
Received event poefw.done
Starting base/portmapper...                                [  OK  ]
Received event syslog.done
Starting base/reboot-stability...                          [  OK  ]
Starting base/autofs-card...                               [  OK  ]
Checking system reboot stability...                        [  OK  ]
Starting base/cron...                                      [  OK  ]
Starting base/appmond...                                   [  OK  ]
Starting hardware/openhpi...                               [  OK  ]
Starting hardware/timeout...                               [  OK  ]
Starting base/inet...                                      [  OK  ]
Starting base/modules...                                   [  OK  ]
Received event modules.done
Received event board.inserted
Received event hardware.done
Starting network/startup...                                [  OK  ]
Starting network/stackd...                                 [  OK  ]
Starting network/election.timeout...                       [  OK  ]
Received event network.enabled

Initializing HA processes:
openhpid, hostd, cntrd, nsm, auth, epsr, hsl
imiproxyd, irdpd, lldpd, loopprot, mstp, ospf6d, ripd
ripngd, rmon, sflowd, udldd, vrrpd, bgpd, imi
lacp, ospfd, pdmd, pimd

Received event network.initialized
03:44:11 awplus-1 VCS[826]: No neighboring members found, unit may be in a
stand alone configuration
03:44:11 awplus-1 VCS[826]: Startup speed can be improved by adding 'no stack
1
enable' to configuration
Received event vcs.elected-master
03:44:11 awplus-1 VCS[826]: Member 1 (0015.774f.ed30) has become the Active
Master
```

Figure 22. Switch Initialization Messages (Continued)

```
Assigning Active Workload to HA processes:
hsl, nsm, rmond, sflowd, vrrpd, irdpd, lacpd
lldpd, loopprotd, mstpd, authd, epsrd, imi, imiproxyd

Received event network.activated

Loading default configuration
Warning: flash:/default.cfg does not exist, loading factory defaults.
..
done!
Received event network.configured

awplus login:
```

Figure 23. Switch Initialization Messages (Continued)

After the switch has initialized its management software, go to “Configuring the Switch for Stand-alone Operations” on page 62 to confirm its ID number.

Configuring the Switch for Stand-alone Operations

After the switch has initialized its management software, examine the switch ID LED on the front panel and do one of the following:

- If the LED is displaying “0,” the installation procedure is complete. The switch is now ready for network operations as a stand-alone unit. Refer to the *Software Reference for x510 Series Switches, AlliedWare Plus Operating System,* for instructions on how to configure the operating parameters.
- If the LED is displaying a number other than “0,” perform the following procedures to disable the VCStack feature.

You can disable the VCStack feature from a local management session of the switch using the Console port. To start a local management session, go to “Starting a Local Management Session,” next.

Caution
You have to reset the switch as part of the procedure to disabling the VCStack feature. Some network traffic may be lost if the device is already connected to a live network.

Note
The initial management session of the switch must be from the Console port.

Starting a Local Management Session

This procedure requires a terminal or a terminal emulator program and the management cable that comes with the switch. To start a local management session on the switch, perform the following procedure:

1. Connect the RJ-45 connector on the management cable to the Console port on the front panel of the switch, as shown in Figure 24 on page 63.

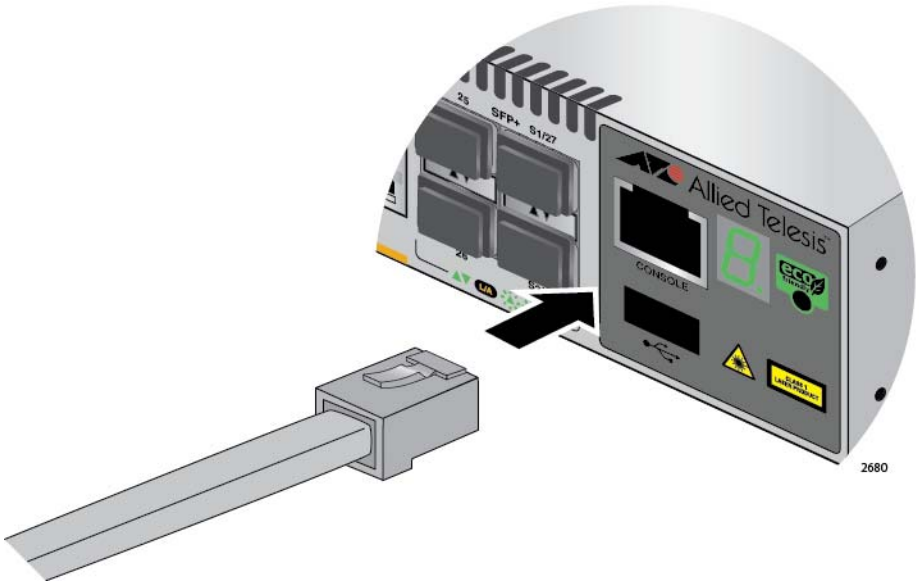


Figure 24. Connecting the Management Cable to the Console Port

2. Connect the other end of the cable to an RS-232 port on a terminal or PC with a terminal emulator program.

3. Configure the terminal or terminal emulator program as follows:

   - Baud rate: 9600 bps (The baud rate of the Console Port is adjustable from 1200 to 115200 bps. The default is 9600 bps.)
   - Data bits: 8
   - Parity: None
   - Stop bits: 1
   - Flow control: None

   Note
   The port settings are for a DEC VT100 or ANSI terminal, or an equivalent terminal emulator program.

4. Press Enter.

   You are prompted for a user name and password.

5. When prompted for a user name, go to “Disabling VCStack” on page 64.

6. When prompted for a user name, go to “Disabling VCStack,” next.

Disabling VCStack

To disable the VCStack feature to use the switch as stand-alone unit, perform the following procedure:

Caution
Disabling the VCStack feature requires resetting the switch. If the switch is already connected to a live network, some network traffic may be lost.

1. When prompted, enter a user name and password to log on the switch. If this is the initial management session of the switch, enter “manager” as the user name and “friend” as the password. The user name and password are case sensitive.

   The local management session starts when the User Exec mode prompt, shown in Figure 25. is displayed.

```
awplus>
```

Figure 25. User Exec Mode Prompt

Note
The User Exec mode is the first level in the command mode interface. For complete information on the modes and commands, refer to the *Software Reference for x510 Series Switches, AlliedWare Plus Operating System* from **www.alliedtelesis.com**.

2. Enter the SHOW STACK command to display the status of the VCStack feature. Figure 26 is an example of the command.

```
awplus> show stack
Virtual Chassis Stacking summary information
ID    Pending ID   MAC address       Priority    Status    Role
1     -            0015:774f:ed30    128         Ready     Active Master
Operational Status                   Standalone Unit
Stack MAC address  0015:774f:ed30
awplus(config)#
```

Figure 26. SHOW STACK Command

3. Review the following items:

   - If the Operational Status is “Stacking Hardware Disabled,” the VCStack feature is already disabled on the switch and the SFP+ stacking slots may be used with regular SFP or SFP+ transceivers.

- If the Operational Status is “Standalone Unit,” as shown in Figure 26 on page 64, the VCStack feature is active on the unit. You must disable it by performing the steps in the rest of this procedure before you can use the SFP+ stacking slots with regular SFP or SFP+ transceivers. The reason the status says “standalone” is because the switch considers itself a stack of one switch.

4. Move to the Global Configuration mode by entering the ENABLE and CONFIGURE TERMINAL commands, as shown in Figure 27.

```
awplus> enable
awplus# configure terminal
Enter configuration commands, one per line. End with CNTL/Z
awplus(config)#
```

Figure 27. Moving to the Global Configuration Mode

5. To. disable the VCStack feature on the switch, enter the NO STACK ENABLE command, which has this format:

`no stack` *`id`* `enable`

The ID parameter is the ID number of the switch, displayed on the ID LED. Replace the parameter with whatever number is on the ID LED. For example, if the ID number of the switch is 1, the default value, enter the command as follows:

```
awplus(config)# no stack 1 enable
```

This confirmation prompt in Figure 28 is displayed.

```
Warning; This will disable the stacking hardware on member-1.
Are you sure you want to continue? (y/n):
```

Figure 28. Confirmation Prompt for the NO STACK ENABLE Command

6. Type Y to disable VCStack on the switch or N to cancel the procedure.

7. Enter the EXIT command to return to the Privileged Exec mode, as shown in Figure 29.

```
awplus(config)# exit
awplus#
```

Figure 29. Returning to the Privileged Exec Mode

8. Enter the WRITE command to save your change in the configuration file. The switch displays the confirmation prompt in Figure 30 on page 66.

```
awplus# write
Building configuration ...
[OK]
awplus#
```

Figure 30. Saving the Changes with the WRITE Command

9. Enter the REBOOT command to reboot the switch.

10. At the confirmation prompt, type “Y” for yes.

11. Wait for the switch to initialize its management software and afterwards examine the Switch ID LED. The switch is ready for normal network operations as a stand-alone unit when its ID number is “0.” Refer to the *Software Reference for x510 Series Switches, AlliedWare Plus Operating System,* for instructions on how to configure the operating parameters. If the number is not “0,” repeat this procedure.

Confirming the Status of the VCStack Feature

Another way to confirm that VCStack is disabled on the switch is by displaying the status of the last two SFP+ slots on the switch. These are slots 27 and 28 on the AT-x510-28GTX Switch and slots 51 and 52 on the AT-x510-52GTX Switch. If VCStack is disabled, you should be able to display the status of the slots even when they do not have transceivers. If VCStack is not disabled, the switch displays a message that it cannot find the slots. To view the status of the stacking slots, perform this procedure:

1. Start a management session on the switch. For directions, refer to “Configuring the Switch for Stand-alone Operations” on page 62.

2. Log on to the switch. The default user name is “manager” and the password is “friend”.

3. From either the User Exec mode or Privileged Exec mode, enter the SHOW INTERFACE command to display the status of one of the last two SFP+ slots on the switch. For example, for the AT-x510-28GTX Switch, enter this command to view the status of slot 27:

```
show interface port1.0.27
```

4. For the AT-x510-52GTX Switch, enter this command to view the status of slot 51:

```
show interface port1.0.51
```

   If VCStack is disabled, the switch displays the status of the designated slot. An example is shown in Figure 31 on page 67.

```
awplus>show interface port1.0.51
Interface port1.0.51
  Scope: both
  Link is DOWN, administrative state is UP
  Thrash-limiting
    Status Not Detected, Action learn-disable, Timeout 1(s)
  Hardware is Ethernet, address is 0015.774f.ed30
  index 5051 metric 1 mru 1500
  configured duplex auto, configured speed auto, configured polarity auto
  <UP,BROADCAST,MULTICAST>
  SNMP link-status traps: Disabled
    input packets 0, bytes 0, dropped 0, multicast packets 0
    output packets 0, bytes 0, multicast packets 0 broadcast packets 0
  Time since last state change: 0 days 00:42:49
```

Figure 31. Status of a Stacking Slot When VCStack is Disabled

The switch displays the message in Figure 32 on page 67 if VCStack is not disabled, in which case you need to disable it by performing the commands in “Disabling VCStack” on page 64.

```
awplus# show interface port1.0.51
%Can’t find interface port1.0.51
awplus#
```

Figure 32. Status of a Stacking Slot When VCStack is Enabled

Specifying Ports in the Command Line Interface for Stand-alone Switches

The command line interface in the management software on the switch has a parameter that you use to specify the individual ports. The parameter is the PORT parameter and Figure 33 shows its format.

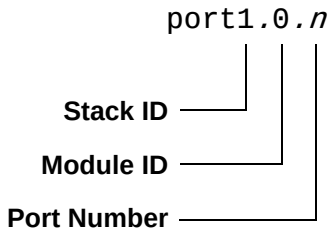


Figure 33. PORT Parameter in the Command Line Interface

The first number is the switch's ID number. The ID number for stand-alone switches is not the value 0 displayed on the Switch ID LEDs. Rather, it is 1. Be sure to enter 1, not 0, as the ID number in the PORT parameter when configuring ports on stand-alone switches.

The module ID value is used with multi-module products. This value does not apply to the x510 Series switches and should always be 0.

The third value is a port number on the switch. You may specify only one port number in a PORT parameter, but you may specify more than one PORT parameter in many commands where the parameter is supported.

Here is an example of the PORT parameter on a stand-alone switch. It uses the INTERFACE command to enter the Port Interface mode for ports 15 and 17:

```
awplus> enable
awplus# configure terminal
awplus(config)# interface port1.0.15,port1.0.17
```

For instructions on the command line interface and the PORT parameter, refer to the *Software Reference for x510 Series Switches, AlliedWare Plus Operating System*.

Chapter 6
Troubleshooting

This chapter contains suggestions on how to troubleshoot the switch if a problem occurs.

> **Note**
> For further assistance, please contact Allied Telesis Technical Support at **www.alliedtelesis.com/support**.

Problem 1: The Switch ID LED on the front of the switch is off.

Solutions: The unit is not receiving power. Try the following:

- Verify that the power cord is securely connected to the power source and to the AC connector on the back panel of the switch.
- Verify that the power outlet has power by connecting another device to it.
- Try connecting the unit to another power source.
- Try a different power cord.
- Verify that the voltage from the power source is within the required levels for your region.

Problem 2: All of the port LEDs are off even though the ports are connected to active network devices.

Solution: The switch may be operating in the low power mode. To toggle on the LEDs, press the eco-friendly button on the front panel of the switch. You may also toggle the LEDs off and on with the ECOFRIENDLY LED and NO ECOFRIENDLY LED commands in the command line interface.

Problem 3: A twisted pair port on the switch is connected to a network device but the port's LINK/ACT LED is off.

Solutions: The port is unable to establish a link to a network device. Try the following:

- Verify that the port is connected to the correct twisted pair cable. This is to eliminate the possibility that the port is connected to the wrong network device.
- Verify that the network device connected to the twisted pair port is powered on and is operating properly.

- ❒ Try connecting another network device to the twisted pair port with a different cable. If the twisted pair port is able to establish a link, then the problem is with the cable or the other network device.
- ❒ Verify that the twisted pair cable does not exceed 100 meters (328 feet).
- ❒ Verify that you are using the appropriate category of twisted pair cable. The cable types are listed in Table 1 on page 23 for the 10/100/1000Base-T ports.

Note
A 1000Base connection may require five to ten seconds to establish a link.

Problem 4: The LINK/ACT LED for an SFP or SFP+ transceiver is off.

Solutions: The fiber optic port on the transceiver is unable to establish a link to a network device. Try the following:

- ❒ Verify that the remote network device connected to the fiber optic port is operating properly.
- ❒ Verify that the fiber optic cable is securely connected to the port on the SFP or SFP+ module and to the port on the remote network device.
- ❒ Check that the transceiver is fully inserted in the slot.
- ❒ If you are using SFP+ slots 27 or 28 on the AT-x510-28GTX Switch or slots 51 and 52 on the AT-x510-52GTX, check that VCStack is disabled on the switch. The VCStack feature has to be disabled before you can use these slots for regular SFP or SFP+ transceivers. For instructions, refer to “Configuring the Switch for Stand-alone Operations” on page 62
- ❒ Verify that the operating specifications of the fiber optic ports on the transceiver and remote network device are compatible.
- ❒ Verify that the correct type of fiber optic cabling is being used.
- ❒ Verify that the port is connected to the correct fiber optic cable. This is to eliminate the possibility that the port is connected to the wrong remote network device.
- ❒ Try connecting another network device to the fiber optic port using a different cable. If the port is able to establish a link, then the problem is with the cable or with the other network device.
- ❒ Use the switch’s management software to verify that the port is enabled.
- ❒ If the remote network device is a managed device, use its management firmware to determine whether its port is enabled.

- Test the attenuation of both directions on the fiber optic cable with a fiber optic tester to determine whether the optical signal is too weak (sensitivity) or too strong (maximum input power).

Problem 5: Network performance between a twisted pair port on the switch and a network device is slow.

Solution: There might be a duplex mode mismatch between the port and the network device. This can occur when a twisted pair port using Auto-Negotiation is connected to a remote device that has a fixed speed of 10 or 100 Mbps and a fixed duplex mode of full duplex. If this is the cause of the problem, adjust the duplex mode of the port on the network device or switch so that both ports are using the same duplex mode. You can use either the LEDs or management software on the switch to determine the duplex mode settings of the ports. The LEDs are described in Table 3 on page 28.

Problem 6: The switch functions intermittently.

Solutions: Check the system hardware status through the management software:

- Use the SHOW SYSTEM ENVIRONMENT command in the Privileged Exec mode to verify that the input voltage from the power source to the switch is stable and within the approved operating range. The unit will shutdown if the input voltage fluctuates above or below the approved operating range.
- Use the SHOW SYSTEM ENVIRONMENT command in the Privileged Exec mode to verify that the fan is operating correctly.
- Verify that the location of the switch allows for adequate airflow. The unit will shutdown if it is in danger of overheating.

Problem 7: The Switch ID LED on the front of the switch is flashing the letter “F.”

Solutions: One or more of the following problems has occurred:

- A cooling fan has failed.
- One of the power supplies has failed.
- The input voltage on one or both of the power supplies is outside the normal operating range.
- The internal temperature of the switch has exceeded the normal operating range and the switch may shut down.

Contact your Allied Telesis sales representative for assistance.

Appendix A
Technical Specifications

Physical Specifications

Dimensions (H x W x D)

Table 6. Product Dimensions

AT-x510-28GTX	4.4 cm x 44.1 cm x 32.2 cm (1.7 in. x 17.3 in. x 12.7 in.)
AT-x510-52GTX	4.4 cm x 44.1 cm x 32.2 cm (1.7 in. x 17.3 in. x 12.7 in.)

Weights

Table 7. Product Weights

AT-x510-28GTX	4.4 kg (9.7 lb.)
AT-x510-52GTX	5.2 kg (11.5 lb.)

Ventilation

Table 8. Ventilation Requirements

Recommended Minimum Ventilation on All Sides	10 cm (4.0 in)

Environmental Specifications

Table 9. Environmental Specifications

Operating Temperature	0° C to 45° C (32° F to 113° F)
Storage Temperature	-25° C to 70° C (-13° F to 158° F)
Operating Humidity	5% to 90% noncondensing
Storage Humidity	5% to 95% noncondensing

Table 9. Environmental Specifications (Continued)

Maximum Operating Altitude	3,000 m (9,842 ft)
Maximum Nonoperating Altitude	4,000 m (13,100 ft)

Power Specifications

Maximum Power Consumptions

Table 10. Maximum Power Consumptions

AT-x510-28GTX	37 watts
AT-x510-52GTX	62 watts

Input Voltages

Table 11. Input Voltages

AT-x510-28GTX	AC model: 100-240 VAC, 1.0A maximum, 50/60 Hz per input
AT-x510-52GTX	AC model: 100-240 VAC, 1.0A maximum, 50/60 Hz per input

Certifications

Table 12. Product Certifications

EMI (Emissions)	FCC Class A, EN55022 Class A, EN61000-3-2, EN61000-3-3, VCCI Class A, CISPR Class A, C-TICK, CE
EMC (Immunity)	EN55024
Electrical and Laser Safety	EN60950-1 (TUV), UL 60950-1 ($_{C}$UL$_{US}$), EN60825
Compliance Marks	CE, $_{C}$UL$_{US}$, TUV, C-Tick

Quality and Reliability

Table 13. MTBF

AT-x510-28GTX	210,000 hours
AT-x510-52GTX	110,000 hours

RJ-45 Twisted Pair Port Pinouts

Figure 34 illustrates the pin layout of the RJ-45 connectors and ports.

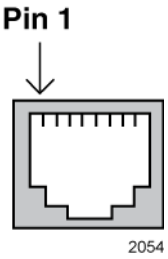


Figure 34. RJ-45 Socket Pin Layout (Front View)

Table 14 on page 75 lists the pin signals for 10 and 100 Mbps.

Table 14. Pin Signals for 10 and 100 Mbps

Pin	MDI Signal	MDI-X Signal
1	TX+	RX+
2	TX-	RX-
3	RX+	TX+
4	Not used	Not used
5	Not used	Not used
6	RX-	TX-
7	Not used	Not used
8	Not used	Not used

Table 15 lists the pin signals when a port operating at 1000 Mbps.

Table 15. Pin Signals for 1000 Mbps

Pinout	Pair
1	Pair 1 +
2	Pair 1 -
3	Pair 2 +
4	Pair 3 +
5	Pair 3 -
6	Pair 2 -
7	Pair 4 +
8	Pair 4 -

RJ-45 Style Serial Console Port Pinouts

Table 16 lists the pin signals of the RJ-45 style serial Console port.

Table 16. RJ-45 Style Serial Console Port Pin Signals

Pin	Signal
1	Looped to pin 8.
2	Looped to pin 7.
3	Transmit Data
4	Ground
5	Ground
6	Receive Data
7	Looped to pin 2.
8	Looped to pin 1.